



## What is the District Court Self-Help Center (DCSHC)?

The District Court Self-Help Center provides legal help to members of the public who do not have a lawyer. Lawyers at the DCSHC can help litigants fill out court forms, answer questions about legal problems and help prepare court users for trial. Common questions include: how service of process works, how a defendant should respond if sued in small claims court and how to evict a friend or family member. The center is open Monday – Friday from 8:30AM – 4:30PM. Most meetings last about 15 minutes.

## Who staffs the DCSHC?

Lawyers and administrative staff from Maryland Legal Aid.

## What kinds of cases can the DCSHC help with?

The DCSHC helps with civil District Court cases only. They cannot help with criminal or traffic matters. They commonly help with:

- Landlord and tenant matters
- Small and large claims
- Consumer matters like car repossessions, debt collection and credit card cases
- Return of property (replevin and detinue) cases
- Domestic violence or peace order cases

## QUICK FACTS

71,396 visitors have used the DCSHC since it opened in December 2009.

Phone is the most used service.

Litigants from Prince George's County use phone and Live Chat services more than any other Maryland county.

## REFER COURT USERS TO THE DCSHC

**Walk-in** services are available Monday – Friday 8:30AM – 4:30PM. Visit the Glen Burnie location of the District Court of Maryland at 7500 Gov. Ritchie Highway, Glen Burnie, MD 21061.

**Phone** service is available Monday – Friday 8:30AM – 12PM and 2PM – 4:30PM. Call 410-260-1392.

**Live Chat** is available Monday – Friday 8:30AM – 12PM and 2PM – 4:30PM. To access Live Chat, click on the Live Help icon on the court's website at [mdcourts.gov](http://mdcourts.gov).

